



# NATIONAL MEDIATION CONFERENCE

# NMC2023 3-6 September 2023

Te Whanganui-a-Tara, Aotearoa  
(Wellington, New Zealand)

confer.co.nz/nmc2023

## CONFERENCE PROGRAMME

We would like to thank our Collaborators and Sponsors for their support

Principal Collaborator ————— Key Collaborator ————— Silver Sponsor —————



**MEDIATOR**  
Standards Board



**Resolution  
Institute**

Excellence in dispute resolution  
across Australia and Aotearoa



**Simply  
Resolution**

Destination Sponsor ————— Coffee Cart Sponsor ————— Exhibitors —————

**100% PURE  
NEW ZEALAND**

*Relationships  
Australia*

 **OurFamilyWizard**



**THE  
ADR  
CENTRE**

Te Whakatau Tautohe  
Huarahi Kē

In Association With —————



**VICTORIA UNIVERSITY OF  
WELLINGTON**  
TE HERENGA WAKA

Faculty of  
**Law**

Te Kauhanganui Tātai Ture



**VICTORIA UNIVERSITY OF  
WELLINGTON**  
TE HERENGA WAKA  
NEW ZEALAND



VICTORIA UNIVERSITY OF  
WELLINGTON  
TE HERENGA WAKA

**Te Ngāpara  
Centre for  
Restorative Practice**

## Haere Mai

### Welcome to NMC2023!

On behalf of the Board of NMC Ltd and the Conference Design Committee, we warmly welcome you to the National Mediation Conference NMC 2023 in Te Whanganui-a-Tara Wellington. I hope you will enjoy your stay in our wonderful city. We have a fabulous line-up of speakers and lots of social events to keep you busy.

It is an honour to host this conference and to be the first non-Australian venue for the NMC. Aotearoa New Zealand has a proud history of dispute resolution innovation in mediation, conciliation, and restorative justice. We have both similarities and differences to Australia and we can celebrate these during our three days together.

So, haere mai and enjoy the first days of our Wellington spring!

**Grant Morris, Jane Bolitho, Maureen Inglis**  
*Organising Committee for NMC Conference 2023*



## NMC 2023 Conference App

### Have you downloaded the NMC2023 Conference Mobile Event App?

Download the conference mobile Event App for:

- » Conference programme
- » Submit questions to the keynote speakers and vote for your favourite questions that have been submitted so the chairperson can see the popular questions to ask.
- » Speaker biographies and presentation descriptions.
- » Notification alerts for important notices straight to your device
- » Company profiles of our sponsors and exhibitors



## Sunday, 3 September 2023

|               |  |
|---------------|--|
| 10.00         | <b>Pre-conference Workshops</b>  |
| 17.00         | <b>Conference Registration Opens</b><br>Level 1, Takina Convention Centre  |
| 18.30 – 20.00 | <b>Welcome Reception</b><br><b>Signs of a Nation, Level 4, Museum of New Zealand Te Papa Tongarewa</b><br>(55 Cable Street, Wellington)<br>Drinks on arrival while you orient yourself with this incredible space. |

## DAY 1 Monday, 4 September 2023

|               |  |   |   |  |   |   |
|---------------|--|---|---|--|---|---|
| 08.15         | <b>Registration Desk Open</b><br>Level 1, Takina Convention Centre   |   |   |  |   |   |
| 09.00 – 10.15 | <b>PLENARY SESSION 1</b><br>Room: Rongomātāne A&B, Level 1<br>Chair: Karen Vaughan   |   |   |  |   |   |
| 09.00 – 09.30 | <b>CONFERENCE OPENING &amp; OFFICIAL WELCOME</b><br><b>Mihi Whakatau - Opening from Mana Whenua and NMC Organising Committee</b><br><i>Welcome Address, NMC Board Chair, Alysoun Boyle</i> |   |   |  |   |   |
| 09.30 – 10.15 | <b>KEYNOTE ADDRESS 1</b><br><b>Dr John Waldon</b><br><i>Utu - Crafting a Balance</i>   |   |   |  |   |   |
| 10.15 – 11.00 | <b>Morning Tea &amp; Exhibition</b>  |   |   |  |   |   |
| 11.00 – 12.30 | <b>CONCURRENT SESSION 1</b>  |   |   |  |   |   |
|               | <b>Room</b>  | <b>Rongomātāne C</b>  | <b>Mākaro</b>   | <b>Mokopuna</b>  | <b>Matiu</b>  | <b>Rongomātāne A&amp;B</b>  |
|               |  |   | <b>Session 1.2: Conciliation</b><br>Chair: Laurence Boule AM  | <b>Session 1.3: Research, Training, Education</b><br>Chair: Maureen Inglis   | <b>Session 1.4: First Nations, Peace-making, RJ</b><br>Chair: Jane Bolitho  | <b>Session 1.5: FDR</b><br>Chair: Nurit Zubery  |
| 11.00         |  |   | <b>Conciliation Essentials: a primer for aspiring conciliators</b><br><i>Justin Toohy</i>   | <b>Teaching mediation/FDR in critical social work program: resisting discourses to improve practice</b><br><i>Joanne Clarke, Christine Jones</i> | <b>Can mediation be reimagined to manage conflict in a remote Aboriginal community?: Thaa' pant: Ma puk thayan!</b><br><i>Craig Jones, Harriet Pootchemunka</i> | <b>FDR and talking with children - the most important conversations of all</b><br><i>Johanna Wood, Freia Carlton</i>  |
| 11.30         |  |   | <b>Horses for Courses Standardising Conciliation Practice without losing the benefits of Diversity</b><br><i>Shiv Martin</i>                            | <b>The art of running a successful mediation practice</b><br><i>Lisanne Iriks</i>  | <b>The role of Gurrutu (kinship) in Yolŋu dispute resolution</b><br><i>Rarriwuy Marika, Wayalwaja Marika, Maminydjama Maymuru, Mayalil Marika</i>               | <b>Pathways to empower families through property mediation</b><br><i>Margaret Cameron</i>   |
| 12.00         |  |   |   |  | <b>Grounding: Building Self Resilience as a cross-cultural peacemaker</b><br><i>Sarah Blake</i>   | <b>The place of Restorative Practice alongside Family Dispute Resolution</b><br><i>Astrid Gerrits</i>   |
| 12.30 – 13.30 | <b>Lunch &amp; Exhibition</b>  |   |   |  |   |   |
| 13.30 – 15.00 | <b>CONCURRENT SESSION 2</b>  |   |   |  |   |   |
|               | <b>Room</b>  | <b>Rongomātāne C</b>  | <b>Mākaro</b>   | <b>Mokopuna</b>  | <b>Matiu</b>  | <b>Rongomātāne A&amp;B</b>  |
|               |  | <b>Session 2.1: Community &amp; Workplace</b><br>Chair: Samantha Hardy  | <b>Session 2.2: Conciliation &amp; Community</b><br>Chair: Daniel Fridberg  | <b>Session 2.3: Research etc</b><br>Chair: Joanne Law  | <b>Session 2.4: First Nations</b><br>Chair: Grant Morris  | <b>Session 2.5: FDR</b><br>Chair: Nurit Zubery  |
| 13.30         |  | <b>Restoring Relationships in Workplaces using a Narrative Restorative Framework</b><br><i>Debbie Dunn</i>                    | <b>The way forward - Conciliation principles and user experience in Arbitration design</b><br><i>Alyssa Duffy, Marguerite Darmody, Jack Nalpantidis</i> | <b>The Australasian Dispute Resolution Journal: A tribute and future vision</b><br><i>Pauline Collins</i>  | <b>Gathering Food for Thought: First Nations peoples' approaches to peacebuilding and peacemaking</b><br><i>Alysoun Boyle, Helen Bishop</i>                     | <b>Enhancing the voice of older Australians in complex family dynamics</b><br><i>Dale Bagshaw, Linda Fieldstone, Sue Bronson, Susan Cochrane, Nick Tebbey</i> |
| 14.00         |  | <b>Remediation and Modern Slavery: intersection of dispute resolution and social justice challenges</b><br><i>Sarah Blake</i> | <b>Effective use of technology for process enhancement and accessibility</b><br><i>Catherine Green</i>  | <b>Restorative practice in the workplace - starting with ourselves</b><br><i>Selwyn Lackner-Priest, Caitlin Turner</i>                           |   |   |
| 14.30         |  | <b>ATO Manager Coaching Project</b><br><i>Tina Hoyer</i>  |   |  | <b>Speaking about Voice</b><br><i>Tania Miletic, Helen Bishop</i>   | <b>Mediating with Rainbow Families and Reflective Practice</b><br><i>Adrien March</i>   |
| 15.00 – 15.30 | <b>Afternoon Tea &amp; Exhibition</b>  |   |   |  |   |   |

## DAY 1 Monday, 4 September 2023

| 15.30 – 17.00 CONCURRENT SESSION 3 |                                     |   |   |   |   |
|------------------------------------|-------------------------------------|---|---|---|---|
| Room                               | Rongomātāne C                       | Mākaro  | Mokopuna  | Matu  | Rongomātāne A&B   |
|                                    |                                     | <b>Session 3.2: Court-connected DR</b><br>Chair: Peter Mathie   | <b>Session 3.3: Research etc</b><br>Chair: Mieke Brandon  | <b>Session 3.4: Restorative</b><br>Chair: Jane Bolitho  | <b>Session 3.5: FDR</b><br>Chair: Lola Akin Ojelabi   |
| 15.30                              |                                     | <b>Court Annexed Dispute Resolution - the catalyst for systemic change</b><br><i>Anne-Marie Rice</i>              | <b>A 'Roach' in your training is a wonderful thing</b><br><i>Linda Kochanski, Justin Lynch</i>                              | <b>Overcoming systemic ignorance: Understanding the impact of whiteness</b><br><i>Adreanne Ormond, Madeleine Taylor</i> | <b>International Investigation of Best Practice in Parenting Coordination</b><br><i>Anne Marie Cade</i>   |
| 16.00                              |                                     | <b>Court-Annexed Mediation: Why it Works and the Implications for Case Management</b><br><i>Christopher Boyle</i> | <b>Advanced emotions skills: Can we ever really know what another is feeling?</b><br><i>Samantha Hardy, Judith Rafferty</i> |   |   |
| 16.30                              |                                     | <b>Judge and Mediator: a new hybrid process</b><br><i>Sala Sihombing</i>  |   | <b>More Pride than Shame: Restorative Justice on Turtle Island</b><br><i>Archie Zariski</i>                             | <b>Lawyer-Assisted Family Dispute Resolution: evaluating outcomes from a partnership model</b><br><i>Genevieve Heard, Jennifer Lindstrom, Andrew Bickerdike</i> |
| 17.00                              | Day 1 Close                         |   |   |   |   |
| 17.00 – 18.30                      | MSB hosts Drinks<br>Tākina, Level 1 |   |   |   |   |

## DAY 2 Tuesday, 5 September 2023

|               |   |  |   |   |   |   |
|---------------|---|--|---|---|---|---|
| 08.30         | Registration Desk Open  |  |   |   |   |   |
| 09.00 – 10.15 | <b>PLENARY SESSION 2</b><br>Room: Rongomātāne A&B, Level 1<br>Chair: Karen Vaughan  |  |   |   |   |   |
| 09.00 – 09.45 | <b>KEYNOTE ADDRESS 2</b><br>Emily Barnes<br><i>10 things I wish I knew</i>  |  |   |   |   |   |
| 09.45 – 10.15 | <b>Christopher Boyle</b><br><b>NMAS and Beyond: the Future of Mediator Standards and Registration</b><br>Chair: Alysoun Boyle |  |   |   |   |   |
| 10.15 – 11.00 | Morning Tea & Exhibition  |  |   |   |   |   |
| 11.00 – 12.30 | <b>CONCURRENT SESSION 4</b>   |  |   |   |   |   |
|               | <b>Room</b>   | <b>Rongomātāne C</b>   | <b>Mākaro</b>   | <b>Mokopuna</b>   | <b>Matiu</b>  | <b>Rongomātāne A&amp;B</b>  |
|               |   | Session 4.1: Mediation/DR Theory<br>Chair: Maureen Inglis  | Session 4.2: Community-focused mediation<br>Chair: Ippei Okazaki  | Session 4.3: Research etc<br>Chair: Lesley Ashworth   | Session 4.4: Restorative<br>Chair: Jane Bolitho   | Session 4.5: FDR<br>Chair: Joanne Law   |
| 11.00         |   | Can't Buy My Silence: Non-Disclosure Agreements, law reform and mediation practice<br><i>Anne Sutherland</i>   | Psychological Techniques in Resolving Social or Community Disputes in Community-focused Mediation<br><i>Pamilia Lourdunathan Andrew</i> | The future of dispute resolution research, training, education, and practice is intercultural<br><i>Rory Gowers</i>   | Building a Consent-Based Framework for Restorative Conferencing of Coronial Matters<br><i>Amanda O'Neill</i>            | How to Better Engage Fathers in Family Mediation<br><i>Nurit Zubery</i>   |
| 11.30         |   |  | The Prospects and Challenges of Inter-Religious Mediation in Malaysia<br><i>Aishah Azlan</i>  | Teaching Conflict Resolution in a Vocational Education Context in Aotearoa-New Zealand<br><i>Daniel Fridberg</i>  | Adult Pre-sentence Restorative Justice in Australia - developments since Larsen's 2014 Review<br><i>Richard Denning</i> |   |
| 12.00         |   | The "Mediator's Offer" - yes, or no? What, when, how, and meaning<br><i>John Hall</i>                          | Interreligious Mediation in Malaysia: The Needs, Requirements, Challenges and the Way Forward<br><i>Haslina Ibrahim</i>                 |   |   | How trauma informed practice can help Dispute Resolution practitioners, improve practice and benefit clients<br><i>Jodie Grant</i>  |
| 12.30 – 13.30 | Lunch & Exhibition  |  |   |   |   |   |
| 13.30 – 15.00 | <b>CONCURRENT SESSION 5</b>   |  |   |   |   |   |
|               | <b>Room</b>   | <b>Rongomātāne C</b>   | <b>Mākaro</b>   | <b>Mokopuna</b>   | <b>Matiu</b>  | <b>Rongomātāne A&amp;B</b>  |
|               |   | Session 5.1: Mediation/DR<br>Chair: Lola Akin Ojelabi  |   | Session 5.3: Research etc<br>Chair: Laurence Boulle AM  |   | Session 5.5: Restorative<br>Chair: Daniel Fridberg  |
| 13.30         |   | The New Zealand Commercial Mediation Study (2015-2021)<br><i>Grant Morris</i>                                  |   | Being courageous and curious about suicide when working with conflict<br><i>Melanie Schroder</i>  |   | Justice needs of sexual violence survivors and their experiences with justice processes<br><i>Judith Rafferty</i>   |
| 14.00         |   |  |   |   |   | Restorative justice responses to gender-based and sexual violence in Australia and NZ<br><i>Serge Laode, Alex Zuur, Amanda O'Neill, Andrew Robinson, Melissa Langsford, Andrew Parkes</i> |
| 14.30         |   | Access to Justice - the opportunity to reshape the future<br><i>Warren Forster</i>                             |   | Collaborative Case Management - Family Dispute Resolution<br><i>Richard Johnson</i>   |   |   |
| 15.00 – 15.30 | Afternoon Tea & Exhibition  |  |   |   |   |   |
| 15.30 – 17.00 | <b>CONCURRENT SESSION 6</b>   |  |   |   |   |   |
|               | <b>Room</b>   | <b>Rongomātāne C</b>   | <b>Mākaro</b>   | <b>Mokopuna</b>   | <b>Matiu</b>  | <b>Rongomātāne A&amp;B</b>  |
|               |   | Session 6.1: Mediation/DR<br>Chair: Pauline Collins  | Session 6.2: Community<br>Chair: Ippei Okazaki  | Session 6.3: Innovation<br>Chair: Jeremy Simons   | Session 6.4: Restorative<br>Chair: Madeleine Taylor   | Session 6.5: FDR<br>Chair: Linda Kochanski  |
| 15.30         |   | A uniform approach to Settlement Privilege under the Uniform Evidence Act<br><i>Tasman Fleming</i>             | Neuro Linguistic Programming and Mediation<br><i>Lisanne Iriks</i>  | The Sheer Negotiation Model: A new and inquisitive model of conflict resolution<br><i>Noa Sheer</i>   | Weighing up our options: is restorative really the right response?<br><i>Haley Farrar, Sarah Roth Shank</i>             | Relationship Mediation: reuniting and restoring<br><i>Mieke Brandon</i>   |
| 16.00         |   | Playing devil's advocate: the double-edged sword of reality testing<br><i>Lola Akin Ojelabi, Alysoun Boyle</i> |   | Holistic and Playful Innovations for Solvers and Resolvers of Conflict: Vulnero-empowero-resilio strategies<br><i>Laurence Boulle AM, Joelene Nel, Mark Seton</i> |   | How a Professional Divorce Coach can prepare clients for Effective Conflict Resolution?<br><i>Anne Marie Cade</i>   |
| 16.30         |   |  | Community Mediation in Singapore: Lessons and Challenges<br><i>Melvin Loh</i>   |   | Coaching for a conflict mindset shift<br><i>Samantha Hardy</i>  |   |
| 17.00         | Day 2 Close   |  |   |   |   |   |
| 18.30         | Conference Social Event<br>Tākina, Level 1  |  |   |   |   |   |

## DAY 3 Wednesday, 6 September 2023

|               |   |   |  |  |   |
|---------------|---|---|--|--|---|
| 08.30         | Registration Desk Open  |   |  |  |   |
| 09.00 – 10.15 | <b>PLENARY SESSION 3</b><br>Room: Rongomātāne A&B, Level 1<br>Chair: Karen Vaughan  |   |  |  |   |
| 09.00 – 09.45 | <b>KEYNOTE ADDRESS</b><br><b>Grant Morris</b><br><i>Mapping Mediation in Aotearoa New Zealand: The attempt to map all mediation in an entire nation</i>         |   |  |  |   |
| 09.45 – 10.15 | <b>Amber Williams</b><br><b>The full spectrum of dispute resolution – practical insights from Resolution Institute</b><br>Chair: Alysoun Boyle                  |   |  |  |   |
| 10.15 – 11.00 | Morning Tea & Exhibition  |   |  |  |   |
| 11.00 – 12.30 | <b>CONCURRENT SESSION 7</b>   |   |  |  |   |
| Room          | Rongomātāne C   | Mākaro  | Mokopuna   | Matiu  | Rongomātāne A&B   |
|               | Session 7.1: Mediation/DR<br>Chair: Joanne Law  | Session 7.2: Community<br>Chair: Grant Morris   | Session 7.3: Innovation<br>Chair: Peter Mathie   | Session 7.4: Peace-making<br>Chair: Pauline Collins  | Session 7.5: FDR<br>Chair: Samantha de Coning   |
| 11.00         | Revising the IMI Code of Professional Conduct<br><i>Lola Akin Ojelabi</i>   | Climate Change and Mediation: Case Studies resulting from Natural Disasters in Australia<br><i>Ippei Okazaki</i>          | Lovingkindness in family mediation<br><i>Susan Hamilton-Green</i>  | Peace-Meal: Nourishing Connection, Courage, and Change<br><i>Tania Miletić, Helen Bishop, Dr Serge Loode</i> | How to benefit children and families better through a family mediation model?<br><i>Amel Ketani</i>                             |
| 11.30         | To Be or Not to Be Human - The Question for Mediators<br><i>Margaret Ross &amp; Greg Rooney</i>   | How stakeholders can more effectively resolve environmental disputes<br><i>Deborah Lockhart</i>                           |  |  | Post-separation co-parenting apps: what should practitioners know?<br><i>Geneveive Heard, Andrew Bickerdike</i>                 |
| 12.00         |   | Sustainable conflict engagement framework: A tool for supporting parties with enduring conflict<br><i>Judith Rafferty</i> | Pets, Power tools and 'Potential Persons': The Intersection between FDR and PDR<br><i>Nicole Simmonds, Beth Devlin</i>   |  | Secrets revealed: Working with lawyers in Small Pool Property FDR<br><i>Freia Carlton, Carmel Cumberbatch, Mark Hebblewhite</i> |
| 12.30 – 13.30 | Lunch & Exhibition  |   |  |  |   |
| 13.30 – 15.00 | <b>CONCURRENT SESSION 8</b>   |   |  |  |   |
| Room          | Rongomātāne C   | Mākaro  | Mokopuna   | Matiu  | Rongomātāne A&B   |
|               | Session 8.1: Mediation<br>Chair: Greg Rooney  | Session 8.2: DR Design<br>Chair: Amber Williams   | Session 8.3: Innovations/ Restorative Justice<br>Chair: Ippei Okazaki AM   | Session 8.4: Peace-making<br>Chair: Maureen Inglis   | Session 8.5: FDR<br>Chair: Samantha de Coning   |
| 13.30         | Mediating the Mediator<br><i>Sala Sihombing</i>   | Modern tools for Mediation - AI and Beyond<br><i>Alison Haly</i>  | Restorative Practice in Aotearoa: strengths, challenges and the way forward<br><i>Jane Bolitho, Mary Slater, Penny Shand, Jeremy Simons, Tracey Wakefield, Christina Tay, Jean Staples</i> | Creating an Inclusive Environment through Sharing Deep Stories<br><i>Daniel Fridberg</i>                     | Family Dispute Resolution- Is it Conciliation and does it matter?<br><i>Susan Hamilton-Green on behalf of ADRA</i>              |
| 14.00         | What, after all, are interests?<br><i>John Steele</i>   | Court Referral to Private Mediation: Victorian Bar Court Referral Schemes in action<br><i>Glen Pauline</i>                |  |  |   |
| 14.30         |   |   | Over-Shadowing Climate's Dark Shadow?<br><i>Laurence Boule AM</i>  |  | Next steps - when mediation result in partial but not total agreements<br><i>Matthew Shepherd</i>                               |
| 15.00 – 16.00 | <b>PLENARY SESSION 4</b><br>Room: Rongomātāne A&B, Level 1<br>Chair: Karen Vaughan  |   |  |  |   |
| 15.00         | <b>PANEL SESSION</b><br><b>Future of DR: Opportunities and Challenges</b><br><i>Grant Morris, Taylor Hill, Samantha de Coning, Lola Akin Ojelabi, Alex Zuur</i> |   |  |  |   |
| 15.45         | <b>Conference Closing</b><br><b>Announcement of location in 2025</b>  |   |  |  |   |
| 16.00         | Conference Close & Farewell Afternoon Tea   |   |  |  |   |

The Mediator Standards Board is proud  
to be the Principal Collaborator at the  
National Mediation Conference

 **NMC2023**  
3-6 September 2023



**MEDIATOR  
STANDARDS  
BOARD**

**Best practice requires the use of Accredited Mediators**

**Consumer  
protection**

**Independence**

**Expertise**

**Not all mediators are the same**

To meet the Board Members please visit our stand in the Trade Exhibition. [msb.org.au](https://msb.org.au)



**Resolution  
Institute**

Excellence in dispute  
resolution across  
Australia and Aotearoa

## Unlock a world of benefits with our exclusive membership

Join our community and enjoy a host of advantages tailored to enhance your conflict resolution journey and professional growth:

- Best-in-market discounted PI/PL insurance with no excess
- Member-only resources and toolkits
- Discounted training and accreditation
- Peer supervision and mentoring
- Member-only events
- Networking opportunities
- Member profile showcase
- Opportunities to join exclusive panels
- Extensive library of live and on demand CPD
- Access to a specialist community
- Tailored support for all stages of your career



[JOIN HERE](#)

SPECIAL  
**20%  
OFF**  
MEMBERSHIP

## Master conflict resolution

Take the next step in your conflict resolution journey with industry-leading training and benefit from a special 10% discount on all training programmes.

**10%**  
OFF TRAINING  
PROGRAMMES

### Advanced Conciliation

- Specialised three-day online course
- For conciliators, mediators, managers and lawyers
- Expert coaching with personalised feedback

### Conflict Coaching Australia

- CINERGY® Conflict Management Coaching
- For professionals across sectors
- Learn early intervention strategies and negotiation skills

### Conflict Coaching Aotearoa New Zealand

- Integrating Māori and Pākehā world views
- Equips practitioners with an intuitive coaching model for conflict support
- Culturally-appropriate approach tailored to the unique context of Aotearoa New Zealand

### Corporate Training

- Tailored programmes for your team's needs
- High-quality, experiential learning
- Flexible options: Online or onsite

[REGISTER YOUR INTEREST HERE](#)

### Contact us today

Email: [infoaus@resolution.institute](mailto:infoaus@resolution.institute) | [www.resolution.institute](http://www.resolution.institute)

Connect | Have a voice | Stay ahead





## NMC2023 Conference Exhibitors



### It's Simple.

We'll help you navigate the complexity of forming a resolution system.

We provide tailored resolution services for **government, industry and service sectors**.  
Creating a better future together.



To learn more contact Jess Plachecki: + 64 4 595 5969 | [jess.plachecki@simplyresolution.co.nz](mailto:jess.plachecki@simplyresolution.co.nz)

# Develop Artistry in Conflict Resolution



## CCI Academy

Working towards a more peaceful future



Our courses come with various accreditation opportunities



CCI Academy offers accredited training for you to become a REAL Conflict Coach, and also a range of continuing professional development opportunities, including advanced training programs, webinars-on-demand, Masterclasses and Artistry Drop-in sessions, and our annual Conflict Leadership Program, which includes small group coaching and reflective practice sessions.



### Flexible Online Training

CCI Academy offers a range of advanced online courses for coaches to expand their knowledge and skills to support people to manage conflict more effectively. Past students are entitled to a discount on advanced courses, and there are great package deals available.



### Webinars on Demand

We offer a library of 45-60 minute recorded webinars on topical issues in conflict resolution. If you have a particular interest or need to grab some bite sized CPD, these are for you! Receive notes for each webinar and a certificate of attendance.



### The Conflict Leadership Program

Take your conflict leadership to the next level with CCI Academy's Conflict Leadership Program, combining learning, coaching and reflective practice. Join an engaged community of practice, with leaders from all around the world who are working together to develop their conflict leadership towards artistry.

### Our three most popular courses:

- REAL Conflict Coaching Fundamentals
- Working with Emotions in Conflict
- Trauma Informed Conflict Resolution Practice

[www.cciacademy.com](http://www.cciacademy.com)





ADRA - Australia's longest running voluntary dispute resolution organisation has implemented a number of digital initiatives to streamline service delivery.

## New Initiatives

**Find a mediator profile:** For those who cannot afford their own website, ADRA can offer a platform for current members to advertise and grow their personal business online including categories of expertise, business overview, social media links and business branding.

*Subsidised Costs exist for a very limited time so don't hesitate to contact us.*

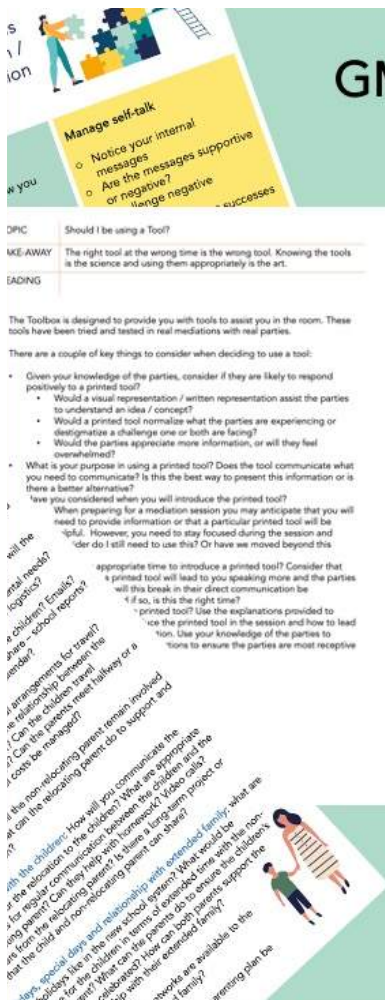
## Automated Upgrades

**Event Booking:** Our virtual events are presented by leading industry figures on mediation / dispute resolution and associated topics and recorded in our full text indexed **PDF document library** which also contains ADRA's complete document archive from 1986 to present, available free to ADRA members. Online ticket purchase with integrated Zoom event co-ordination allows immediate entry to forthcoming virtual events.

**Membership:** Our membership portal allows automatic membership signup with renewal alerts and self-service account management. Membership with ADRA allows ticketed event discounts and the ability to attend / contribute to regularly scheduled executive meetings.

**NMAS Accreditation:** ADRA members can apply for automatic NMAS accreditation / NMAS re-accreditation via our online application portal. Members with NMAS accreditation issued by other bodies can transfer their accreditation status to ADRA.

<https://adra.net.au>



# GMI's The FDRP / Family Mediation Toolbox

The FDRP / Family Mediation Toolbox is a downloadable PDF toolbox containing 50 advanced tools including:

- Handouts for clients and how/when to use them
- Techniques
- Checklists for clients and for mediators

The FDRP / Family Mediation Toolbox has been prepared by two experienced family mediators with experience in Australia and Hong Kong to provide FDRPs/ family mediators with more options for their toolbox.

For more information:  
[www.mediationtoolbox.tools](http://www.mediationtoolbox.tools)

# The Board of Directors, NMC Ltd

We invite you to be a supporter of future NMC events by becoming a member of NMC Ltd

The Board of NMC Ltd is elected by the company's members at each AGM, and each Director must be a member of NMC Ltd.

The Board's roles include:

- » Responsibility for the NMC constitution, finances, and corporate compliance;
- » Responsibility for supporting the DR sector by overseeing each NMC, including the selection of conference location, selection and appointment of Conference Design Committee, and selection and appointment of Professional Conference Organiser.

To join us in planning future NMCs by becoming a member, please talk to one of our Directors at NMC2023, or email our administrator, Linx Macpherson, at:

[admin@nationalmediationconference.com](mailto:admin@nationalmediationconference.com)

Current Directors of NMC Ltd:

- » Alysoun Boyle (Chair)
- » Peter Mathie (Treasurer and Secretary)
- » Maureen Inglis
- » Joanne Law
- » Ippei Okazaki

